





# You have an Advocate

- Have you ever been confused or frustrated with a health insurance claim?
- Would you like to know what your healthcare procedures cost before you get the bill?
- Have you ever had a question about your benefits?
- Do you worry about saving money on your healthcare and insurance?

If you answered **yes** to any of these questions, we have good news. **Patient Care can help.**

- Answer questions about your benefits
- Explain how to use your benefits
- Resolve claims and billing issues
- Clarify the total and out-of-pocket costs for services
- Assist with referrals and prior authorization
- Help with appeals
- Help you find a doctor or hospital

We assist with medical, dental, vision, Flexible Spending Account (FSA), Health Savings Account (HSA) and Health Reimbursement Arrangement (HRA) benefits.

Patient Care is completely confidential. We are independent and not affiliated with any insurance company.

Patient Care is completely free to you. You are automatically enrolled through your company.



# We save you money

## Cost and quality matters

We will assist you in making an informed decision about which provider and facility to choose for elective medical services.

Call Patient Care **at least 15 days prior** to the procedure or test. Your Advocate will contact 2-3 network providers to get cost and quality information.

## Cost matters (see cost comparison example below)

<b>Procedure</b>	<b>MRI</b>		
Facility	Community Hospital	Smart Choice MRI	Towne Hospital
Total Price	\$1,950	\$600	\$2,750
<b>You Pay</b>	<b>\$800</b>	<b>\$500</b>	<b>\$1,470</b>

## Quality matters

Your Advocate will provide you with quality information about the doctor and facility, and help you to understand why this is important.



## Your Advocate is available:

Monday-Friday 7AM-7PM • Saturday 8AM-1PM CT

**866-253-2273**



## It makes sense.

Peel off the sleeve and store your insurance cards inside.



**Toll Free: 866-253-2273 | Fax: 414-271-1795**

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